

How to Use this Book

This book gives you everything you'll need to register for Embracing Tomorrow: A New Attitude for Behavioral Healthcare in Denver, Colorado. This comprehensive three-day professional conference offers up to 18 contact hours of continuing education. It's brought to you by the Association for Ambulatory Behavioral Healthcare (AABH) in cooperation with the American Hospital Association's Center for Healthcare Leadership, Section for Psychiatric and Substance Abuse Services. AABH is an association of people who manage hospital and community-based mental health services. AABH and its members seek to promote the evolution of flexible models of responsive, cost-effective behavioral healthcare.

1. **Find** the Descriptions of Events from Wednesday through Saturday on pages 6 to 15.
2. **Complete** the conference registration form and info on conference fees at the end of the book on page 21. The form can be faxed or mailed. We need one copy of this form for EACH registrant.
3. **Look** for information on the Conference Hotel on page 22. This includes a form you can copy and just fax to the hotel to reserve the room you want.
4. **Learn** about how to explore Denver, Colorado with or without family members — useful information is on page 13. Get more information from the websites and phone numbers listed here!
5. **Check** out what kind of CEU's will be offered at the conference. See page 4.
6. **Mark** your calendar with the money-saving discount dates! If you and your facility can get us your payment ON OR BEFORE these dates, you will save as much as \$100 a person on the cost of attendance at this conference! Deadlines and conference fees are on page 21.
7. **Preregister**, giving us your most likely workshop choices. (Detailed workshop descriptions are available on our website — www.aabh.org — or may be faxed upon request.)
8. **Got questions?** Call us! Just phone our Alexandria, VA office at **703-836-2274** for any information you can't find easily!

Index

CEUs	4
Denver – Conference City	13
Discounts	21
Deadlines	21
Hotel	22
Keynote Speakers	8, 16
Membership	23
Poster Sessions	10
Registration Form	21
Travel	4
Workshops	6-15

Schedule At-a-Glance

Wednesday, August 4

7:30-9:00	Registration
8:30-3:30	Full Day Site Visit to Successful Programs
8:30-12:00	Pre-Conference Institutes
12:00-1:30	Lunch Break
1:30-4:00	Pre-Conference Institutes (continued)
4:00-5:30	Exhibit Show Opening Reception

Thursday, August 5

8:30-10:00	Exhibit Show, Continental Breakfast
10:00-12:00	All Conference Opening Keynote Session*
12:00-1:30	Lunch break
1:30-3:00	Workshop Sessions (100 series)*
3:00-3:30	Coffee Break in Exhibit Show and refreshments
3:30-4:30	Workshop Sessions (200 series)*
4:30-5:30	Exhibit Show
5:30- 7:00	Dinner break
6:00-11:30	Bus Trip to Boulder

Friday, August 6

8:00 - 8:30	Exhibit Show
8:30-10:30	All-Conference Discussion Session/ Member Forum*
10:45-12:15	Workshop Sessions (300 series)*
12:15 -1:30	Lunch break
1:30-2:00	Dessert Social/ Exhibit Show
2:00-4:00	Workshop Sessions (400 series)*
4:15-5:15	Workshop Sessions (500 series)*
5:30 - 7:30	Dinner Break
7:30-8:30	Drum Circle*
8:30-12:00	AABH Dance Party

Saturday, August 7

8:30-10:00	All-Conference Keynote Session *
10:15-11:45	Workshop Sessions (600 series) *
12:00-12:45	Closing session & raffle
2:00 – 3:30	Special Clinical Topic Workshops*

*CEU Credit available: Maximum Conference CEU contact hours: 18 hours

AABH Guarantee

We guarantee that the AABH conference is one of the best investments you can make for your behavioral health care training dollars. And we'll give you a **refund** of your registration fee if you don't agree that:

- **It's practical.** You'll come home with ideas and information that produce **immediate savings** in time or money for your organization.
- **It's current.** You'll get up-to-the-minute information on standards and compliance issues to help you **avoid costly mistakes and expensive liability claims.**
- **It's a great network builder.** You'll make satisfying and useful connections with colleagues, giving you **valuable sources of information** and moral support for years to come.
- **It's motivating.** At the end of the conference, you'll feel renewed **enthusiasm and energy** for your work.
- **It's affordable.** AABH has not increased conference fees for the past four years. We make every effort to offer locations and features that are **easy on your personal and business travel budgets.**

Conference Travel

Conference Location

All conference and registration activities will be held at the Denver Marriott City Center in downtown Denver where you will be only a short stroll from Denver's most popular shopping neighborhoods and tourist sites, as well as art galleries, entertainment venues, and a variety of world-class restaurants and brewpubs. The hotel itself offers a fitness center with an indoor pool, exercise room, whirlpool and sauna. Dining options in the hotel include Allie's American Grille, Tabernash Pub, The Coffee Cart and Pizza Hut. Dozens of daytime restaurants are located nearby, making lunches affordable and interesting. Also be sure and take advantage of the free trolley which runs through downtown Denver.



Parking

The hotel parking garage rates range from \$10 to \$17 with unlimited access. Other open lots are available in the area for approximately \$8 per day.

Access from Denver International Airport

The Super Shuttle runs from the airport to the hotel on a regular basis. Just follow the signs from the baggage area to the shuttle pickup. Rates are \$17 one way or \$30 round trip.

If you are renting a car at the airport, take Pena Boulevard 11 miles south to I-70 West. Continue west on I-70 to Colorado Boulevard South. Take Colorado Boulevard to 17th Street (which becomes 18th Street one-way.) Proceed 3 miles. Turn left on California Street. The hotel is immediately on the right.

Continuing Education Credit

AABH offers a choice of five continuing certificates for specific national disciplines, as well as a certificate of attendance documenting total contact hours pursued by the attendee. Every attendee's conference binder contains forms for use in applying for CE credit for any of the following disciplines:

Psychologists: AABH is approved by the American Psychological Association to offer Continuing Education for Psychologists. As an APA-approved sponsor, AABH maintains responsibility for the program. Each hour of attendance at an education session counts for one continuing education credit hour.

Social Workers: The University of Texas at Arlington School of Social Work is currently reviewing the 1999 Pre-Conference Institutes and Annual

Conference for CEUs. AABH has been approved for CEUs for all prior Annual Conference Programs and Seminars and expects full approval. The total number of CE hours available per session has not yet been determined. Social workers wishing to receive CEUs can forward a \$15 CEU fee along with their registration form or attach payment to their continuing education application, at the Conference. Please note: one Continuing Education Unit (CEU) is equivalent to ten (10) contact hours.

Nurses: AABH is approved as a provider of contact hours by the Virginia Nurses Association which is accredited by the American Nurses Credentialing Center's Commission on Accreditation. Participants receive one credit hour for each 50 minutes of attendance.

Counselors: Recognized by the National Board of

Certified Counselors, AABH offers continuing education for National Certified Counselors. We adhere to NBCC Continuing Education Guidelines. One Continuing Education Unit (CEU) is equivalent to 10 contact hours.

Alcoholism and Drug Abuse Counselors: AABH is a NAADAC Approved Education Provider for addictions counselors. One Continuing Education Unit (CEU) is equivalent to 10 hours of Continuing Education instruction.

Other Professions: Any attendee may request a Certificate of Attendance for submission to state, local or national licensing bodies which grant continuing education credits. Your certificate attendance will reflect ONLY the number of contact hours reflected in the documentation you submit as an attendee.

Workshop Tracks

This conference features a wide range of subjects in the field of behavioral health. In addition, for folks with very targeted interests, we offer special tracks on the following topics. A series of at least three non-competing workshop offerings will be available in each track. These tracks allow a training experience that is both deep and broad in the following areas:

- Integrating Services
- Improving Marketing & Reimbursement
- Child & Adolescent Services
- Chemical Dependency Services
- Documentation & Treatment Planning
- Medicare Partial Hospitalization
- Outcomes Measurement

The workshop menu offers multiple workshops in several other areas, allowing you to focus on these important topics as well:

- Rural Services
- Public Sector programs
- Group skills & innovations
- Staffing & Leadership
- Older Adult Populations
- Specific Clinical Innovations
- Behavioral Healthcare Program Success Stories

Exhibit Hall

AABH's Annual Exhibit Show opens Wednesday, with dozens of vendors who specialize in products of interest to the behavioral healthcare practitioner. Come prepared to browse and to talk with exhibitors. You'll have plenty of opportunity to connect with people providing services that YOU are interested in.

Wednesday, August 4th

4:00-5:30pm

Exhibit Show opening reception—a chance to browse the exhibits while you enjoy a glass of wine and a snack.

Registration: Onsite

Those who preregister can pick up their badge and onsite materials starting at 4pm the evening before the conference, or on Thursday beginning an hour before the first scheduled session. Check the AABH website (www.aabh.org) or onsite information for schedule and location details.

Those who can't preregister may register onsite. All attendees will receive full information about the conference; those who preregister will get first preference for any event that reaches the limit of scheduled meeting rooms or transportation vehicles such as buses.

August 4

7:30-9:00	Registration
8:30-3:30	Full Day Site Visit to Successful Programs (Bus boards at 8:30 from hotel lobby.)
8:30-12:00	Pre-Conference Institutes
12:00-1:30	Lunch Break
1:30-4:00	Pre-Conference Institutes (continued)
4:00-5:30	Exhibit Show Opening Reception

Maximum total Wednesday CEU contact hours available:

Site visits – 5.5 hours
Institutes – 5.5 hours

Site Visits to Successful Programs

Pre-Conference Training Opportunities (*note: preregistration is mandatory*)

Sometimes it helps just to see another facility and its program. These site visits give you the chance to tour successful and innovative services and time to ask questions of the people who plan and run them. The site visit includes a bus trip both to and from the facility, handouts, and lunch during the full day tour.

Full Day Site Visit:

Wednesday 8:30-4:00
(lunch provided)

Morning

Colorado Psychiatric Health is a unit of the University of Colorado Health Sciences Center and the psychiatric service for University Hospital. In the seven decades since the founding of CPH, its faculty, staff and students have treated thousands of Colorado patients and provided a setting for the instruction of physicians and mental health professionals in the diagnosis and treatment of mental disorder

and for the advancement of scientific knowledge.

Colorado Psychiatric Health serves both public and private pay clients. Its continuum of care includes a variety of inpatient programs designed to meet the specific clinical needs of its patients. These inpatient programs complement a diverse and highly successful range of outpatient programs. Participants will see and hear about:

- Access Services: Centralized Intake and Triage, Emergency Assessments & After-hours Community Telephone Support
- Geriatric Psychiatry Services: Inpatient and Outpatient Consult and Follow-up
- Public Sector Inpatient Programs
- Private Sector Programming: Restructuring and Right-sizing

Afternoon

Aurora Mental Health Center — a private, non profit Community Mental Health Center working with public and private reimbursement streams in suburban sites southeast of Denver. Founded in 1975, Aurora serves adults, children and families with an array of quality, affordable community based services. Aurora has six sites throughout the area. The tour will visit two of these. Highlighted be the following ambulatory and community based services:

- Older Adults Services (including a Medicare PHP)
- An award-winning Community Wellness program
- Intensive Services for adults with severe and persistent mental illness
- Emergency Services
- Community-Based Case Management.

Both AABH Institutes and Site Visits are approved for Continuing Education.

Cost: \$140 Member / \$190 Nonmember

Institutes

Pre Conference Training Opportunities (*note: preregistration is recommended*)

Some topics require more time, and more intensive training to master. We have selected the four most-requested topics faced by ambulatory care providers among our membership in 1999, and we offer these topics for 5.5-hour training sessions on the day before our annual conference.

PC10 Successful Intensive Outpatient Programming

On the continuum of care, Intensive Outpatient Programs (IOPs) fall between partial hospitalization programs and outpatient services. These flexible programs may be an ideal way for your program to provide less intensive services or to expand your continuum of care. In this session, you'll examine several IOP models and discover how they differ from PHPs. Learn how to integrate your IOP with other PHPs in your system, and how to anticipate and resolve typical program difficulties. The session includes current information on JCAHO and Medicare requirements, and gives you valuable strategies for obtaining reimbursement for IOPs. Whether you are just starting an IOP or seeking to improve it, this session will help you to ensure that it is both effective and successful.

PC20 Getting Your Services Paid For

Just what *is* their secret? Why do some systems manage to get their services paid for and others don't — even when they're dealing with the same payers? Knowing how to work with MCOs, insurance companies, and other gatekeepers to utilization is essential to your program's financial success. In this valuable and practical session, AABH presents real-life examples of strategies that have worked in a variety of settings and with a variety of payers. You'll find out how to build relationships that will bring more consumers to your program and ensure that payers approve the services you provide them.

PC 30 Nuts and Bolts of Integration

The trend is clear: larger systems of care that require better connections between services. More and more AABH members are moving to this model, and it is essential that we learn how to integrate what we do with other mental health care and primary care services within these systems. In this session, you'll get concrete information and practical tools from AABH members who have already made the transition. You'll benefit from their real-life experiences and learn such techniques as integrating treatment records, staffing for a continuum of care, integrating programming, and centralizing intake and followup activities. Thorough discussion will enable you to take full advantage of these model practices and implement them successfully in your own systems.

PC 40 Update on Medicare Partial Hospitalization Program

If you operate a Medicare-paid partial hospitalization program, you can't afford to miss this session. An expert team of AABH board and staff members will give you relevant, comprehensive, and up-to-the-minute information on the Medicare PH Program. Get the full story on all fronts — state, regional, and national. Learn the latest on reimbursement and regulatory issues, and take home copies of such important documents as local medical review policies and new legislation. Stay on top of regulatory issues with practical advice on what you should prepare for and how to comply. Nowhere will you find more accurate, current, and useful information on a program that has such an enormous impact on your day-to-day operations.

The number of people who can take part in the pre-conference institutes is limited by hotel meeting room capacity, so **early pre-registration is recommended**. Pre-conference institutes carry their own separate fees so their cost is supported **ONLY** by those who participate in them.

Both AABH Institutes and Site Visits are approved for Continuing Education.

**Cost: Member \$140
Nonmember \$190**

Register for a pre-conference institute in BLOCK #3 on the Registration Form (page 21).

8:30-10:00	Exhibit Show, Continental Breakfast
10:00-12:00	All Conference Opening Keynote Session*
12:00-1:30	Lunch break
1:30-3:00	Workshop Sessions* (100 series - see page 9)
3:00-3:30	Coffee Break in Exhibit Show
3:30-4:30	Workshop Sessions* (200 series - see page 9)
4:30-5:30	Exhibit Show
5:30- 7:00	Dinner break
6:00-11:30	Bus Trip to Boulder (see page 10)

***CEU Credit available: Maximum Thursday CEU contact hours: 4.5 hours, plus optional poster credit**

Opening Keynote Shelter or Scam? The Future of Health Insurance

Emily Friedman

The system that today pays for the vast majority of healthcare services actually developed almost by accident. We know that system well, but we also know it's ailing. Today, both the bulk of private healthcare costs and the mammoth public safety net systems like Medicare are largely paid through insurance approaches. As the cost of paying for both physical and mental healthcare continues to escalate, decisions are increasingly being made by insurers that have unexpected ramifications for employers, beneficiaries, and service providers.

Where is this system going, *if* it's going? What are the implications for mental healthcare?

A noted healthcare analyst and specialist in medical ethics, Emily Friedman has been observing the changes in organized medicine for several decades now. She has written over 600 articles and editorials, written and edited books, and lectured widely on health policy and the social ethics of health care. "Plenty has already been written about the effects of managed care," she has said, "and the public is now beginning to have a more sophisticated appreciation of its merits and its defects. The insur-



ance system, though, has been operating in the background all along, and we're only now beginning to see how big a part of the overall equation it really is." Her speech will outline the importance of the major United States private and public health insurance structures, and will present the most likely scenarios for the kind of system we will see emerging in the next century.

The opening keynote session is co-sponsored by AHA's Center for Healthcare Leadership, Section for Psychiatric and Substance Abuse Services.

Management and Clinical Issues

1:30 - 3:00

101
Documentation and Treatment Plans Can Be Fun Too!
Documentation & Treatment Planning
Michael Gonzales PhD
Santa Ana, CA

102
Integrating Behavioral Health in Community Education, Intervention and Leadership Programs
Improving Marketing & Reimbursement
Linda Emmerich MSW
New Castle, PA

103
The Successful Delivery of Psychiatric Rehabilitation and Partial Hospitalization Concepts in a Continuum of Care
Integrating Services Public Sector Program
Julie Weaver OTR/L
Philip Braun PhD
Charles Curie

104
Breakthrough Thinking—Staying One Step Ahead
Staffing & Leadership
Arthur Ring, Jr. ACSW
Tampa, FL

105
The Nursing Facility's Perspective: Caring for Aggressive Older Adults
Clinical Older Adult
Marianne Smith RN, CS, MS
Cedar Rapids, IA

106
Performance Improvement that Makes a Difference!
Outcomes Measurement
Marlene Lucas BSCW
Lafayette, LA

107
Fighting the Battle of Staff Morale
Staffing & Leadership
Karla Gray MSW,OTR
Yakima, WA

108
"Care-Full Leadership" (Turning the Tides and Steering the Course for an Outpatient Behavioral Health Service)
Staffing & Leadership
Lydia Wittman MS
Chambersburg, PA

109
Assessing and Treating Children and Adolescents with Chronic Physical Illness
Integrating Services Child & Adolescent Services
Jerry Heston MD
Laurel Kiser, PhD, MBA
Monica Salgueiro, MD

110
Strategies for Maximizing Compliance and Asserting Provider Rights Through Effective Contracting
Medicare PHP Program
Attison Barnes III JD
Washington, DC

111
Centralized Intake of a Behavioral Healthcare Continuum
Integrating Services
Nancy Acklin PsyD
Pittsburgh, PA

112
Identifying Substance Abuse Issues in Primary and Behavioral Healthcare Settings: Screening Techniques, Implications, and Integrated Approaches
Integrating Services Chemical Dependency Treatment
Nathan Regier PhD
Newton, KS



Continuing Education Credit

AABH offers a choice of five continuing certificates for specific national disciplines, as well as a certificate of attendance documenting total contact hours pursued by the attendee. Every attendee's conference binder contains forms for use in applying for CE credit for all the available disciplines. Forms are turned in on Saturday at the end of the conference. See page 4 for a full list of disciplines for which we offer continuing education credit.

Thursday, August 5

Program Success Stories

3:30 - 4:30

201

Psychiatric Program Survival
Sherry Myers MS
Baltimore, MD

202

Creative Approaches to
Mental Health Delivery
Michael Gonzales PhD
Santa Ana, CA

203

Making Rural Partial
Programs Successful
Rural Services
Debra Anderson MSED,MS
Corbin, KY

204

Reorganization of a
Community Mental Health
Center
*Public Sector Programs
Integrating Services*
Allen Miller PhD
York, PA

205

Raising Core Self Esteem
Clinical
Mike Burckhard MSW
Minot, ND

206

From Isolation to
Integration: The Integration
of Alcohol/Substance Abuse
Service Within a
Comprehensive Behavioral
Health System
*Chemical Dependency Treatment
Integrating Services*
John Simmering PhD
Newton, KS

207

Collaborative Governance
from the Top Down: How
to Partner with Our Own
Clients in Running a
Behavioral Healthcare
Agency
Client Empowerment
David Burgess
Denver, CO

208

Private Sector Acute Crisis
Residential Program
Integrating Services
Michael Kraft
Ann Arbor, MI

209

Child/Adolescent Day
Programs in the Continuum
of Care
Child & Adolescent Services
Jody Boyd MS
Richland, WA

210

School Based Services
Child & Adolescent Services
Jan Sims
Little Rock, AR

211

Treating the Dually
Diagnosed
Chemical Dependency Treatment
Stephanie Casey LPC, LCDC
Bastrop, TX

Browsable, Informative Poster Sessions

After a day of sitting in face-to-face workshops, some people prefer to browse the conference by themselves. Poster sessions allow you to do this. Read about a useful new clinical technique or about the research or experiences of another provider. Take home handouts that give you examples of forms, treatment plans, group schedules – all the useful ideas that really make a national conference worthwhile.

If you complete the evaluations and post-test forms and turn them in along with your CEU application, you can receive ½ contact hour of CEU credit per poster up to a maximum of two and a half contact hours of credit.

For browsing, you'll find the posters up throughout the conference starting after lunch on Thursday. Posters will be displayed through lunch on Saturday.

Posters already scheduled for the Denver conference will be listed on the AABH website at www.aabh.org along with the other detailed workshop descriptions. Additional poster applications will be accepted through June 30, 1999. For an application, call Anne at (703) 836-2274. A complete list of all final posters will be available onsite.



Spend the evening in Scenic, Artistic Boulder

Visit Boulder, an extraordinary little city nestled against the foot of the beautiful Flatiron Mountains of Colorado's Front Range. Thursday night in Boulder offers you a choice of activities. Design your own evening of music, shopping, or theater:

- Strolling the boutiques, galleries, cafes and brew pubs of the Pearl Street Pedestrian Mall.
- Watching a performance of A Comedy of Errors presented by the Colorado Shakespeare Festival.
- Attending a concert of the Colorado Music Festival at historic Chautauqua Auditorium.

Whatever you choose, we'll get you there and back. Board the bus from the hotel at 6:00 and return by 11:30pm. (It's a 30-minute ride to Boulder). The bus will drop you off and pick you up at each of the three events. Cost of this excursion is \$20.00 and covers bus transportation, Boulder shopping and dining information, and a treat en route. Check the box on the registration form.

Tickets for either of the performances are your own responsibility. For tickets to A Comedy of Errors call: 303-492-0554. Curtain time is 8:30pm. For Music Festival tickets call 303-449-2413. Concert begins at 8:00pm. People attending a performance will have the chance for a quick bite in Boulder before the shows.

For a harmonious conference...

Music has the power to heal, to energize, and to connect. So, once again, the versatile performer and therapist Christine Stevens will weave an enchanting musical thread throughout the AABH conference. Christine's music will welcome you to all-conference sessions and facilitate a harmonious conference environment by filling the air with beautiful music. Her Native American flute music helps relax and focus participants, while her drumming and singing may inspire you to sing along and raise your own musical spirit.



Exhibit Hall

Thursday, August 5th

8:30-10:00am

Start the day with continental breakfast in the exhibit hall—a great opportunity to gather useful program tips and advice from knowledgeable exhibitors.

3:00-3:30pm

The afternoon coffee break will be served in the exhibit hall.

4:30-6:00pm

Enjoy light snacks as you unwind from the day, network with colleagues, and have lengthier discussions with vendors.

8:00 - 9:30	Exhibit Show (see page 14)
8:30-10:30	All-Conference Discussion Session/ Member Forum*
10:45-12:15	Workshop Sessions* (300 series - see page 13)
12:15 -1:30	Lunch break
1:30-2:00	Dessert Social/ Exhibit Show
2:00-4:00	Workshop Sessions* (400 series - see page 13)
4:15-5:15	Workshop Sessions* (500 series - see page 14)
5:30 - 7:30	Dinner Break
7:30-8:30	Drum Circle* (see page 13)
8:30-12:00	AABH Dance Party (see page 13)

All-Conference Discussion Session Fighting for the Future of Ambulatory Healthcare: Laying Out a Battle Plan

The world has not yet discovered how to eradicate serious mental illness.

Millions of people in this country alone — as many as 51 million American adults and children — have a diagnosable mental illness. Likewise, as many as 25 million struggle every day to cope with the symptoms and experiences of a major mental illness.

Many of the people who daily make critical decisions on how to treat these millions of people are underinformed on the realities of serious mental illness, effective treatment choices for different conditions, and the way these treatment choices affect people's daily lives.

Increasingly, practitioners are being told to replace inpatient treatment with outpatient, partial hospital programs with IOPs, and IOPs with drug prescriptions. Therapeutic goals and the functional realities of therapy are discounted or ignored entirely. More and more, people are throwing up their hands in despair, thinking "What can I do?"

Well, here's something active and productive and important that YOU can do!

No progress is likely to take place until knowledgeable practitioners begin voicing their concern with this state of affairs and letting the bureaucrats understand the result of these short-sighted economic decisions.

Take part in a community-wide debate and strategy session on how to rescue acute ambulatory behavioral care from bureaucratic control. This will be an in-depth discussion, with substantial give-and-take. We will take comments and ideas from everyone and we'll concentrate on collecting your input and getting it out into the hands of decision-makers in the managed care industry, both public and private.

Come and tell us what you think. Get involved. Make a difference! Continuing education credit WILL be available for this session.

***CEU Credit available: Maximum
Friday CEU contact hours: 7.5 hours**

Management and Clinical Issues

10:45 - 12:15

301

Living on the Edge: Gaining a Competitive Advantage in Behavioral Healthcare and Corrections

*Child & Adolescent Services
Integrating Services*

Jennifer Grube LSW, CSWM
William Harrigan, MBA
Diane Marciano, BA

302

Dual Diagnosis: Effectively Treating Patients and Their Families with Co-Occurring Diagnosis

Chemical Dependency Treatment
John Cooke PhD
Lewisville, TX

303

Excuse Me...But What's an ALJ?

Medicare PHP Program
Juddi Brennan MFT
Chula Vista, CA

305

Ask the Expert: An Update on Behavioral Healthcare Accreditation

Mary Cesare-Murphy
JCAHO
Oakbrook, IL

306

How to Measure and Document Competency

Outcomes Measurement

Joan Betzold MEd,
ABOAMP, ABRM
Bel Air, MD

307

New Public-Private Marketplace

Staffing & Leadership

Irvin Dallas MA
Ronald Liebman, MA

308

Cognitive Behavioral Approaches to Group Treatment with Severely and Persistently Mentally Ill Patients in the Confines of Partial Hospital Program

*Public Sector Programs
Group Skills*

Judy Andracchi CSW
Baldwin, NY

309

Patient Centered Medication Management: A Collaborative Model

Client Empowerment
Joy Uduehi MA,RNC
De Kalb, IL

310

Effective Use of the Multidisciplinary Team: Establishing Medical Necessity and Treatment Planning

*Staffing & Leadership
Documentation & Treatment Planning*

M. Rochell Pierce MS
Nashville, TN

311

The Clinician's Guide to Marketing

Improving Marketing & Reimbursement

Troy Green BA
McMinnville, TN

312

Treating the Chemically Dependent Adolescent

*Chemical Dependency Treatment
Child & Adolescent Services*
Frank Saverino MEd,CPC
Phoenix, AZ

**FPO -
Denver
Picture**

Exhibit Hall

Friday, August 6th

8:00-9:30am

Continental breakfast is on us again this morning, served in the exhibit hall.

1:00-2:00pm

Don't miss the exhibit show finale: an ice cream/dessert social, with a final opportunity to collect brochures and place orders.

Friday, August 6

In-Depth Sessions

2:00 - 4:00

401

Outcomes and Evaluation with Purpose
Outcomes Measurement
Stephen Michael MS
Tucson, AZ

402

The Program Administrator: Juggle, Juggle, Toil and Trouble
Staffing & Leadership
Howard Sims MA
Elizabeth Nichols, MA, LPA

403

Proving Your Services WORK
Outcomes Measurement
Fred Horam, PhD
Boston, MA

404

Business Planning and Marketing
Gary Boillotat MHA,MA
Gretna, LA

405

Strategic Planning and Visioning
Staffing & Leadership
Janice Pырce MSW,MBA
River Forest, IL

406

Pentavalent Treatment: Preliminary Outcomes of a Recidivist Project
Public Sector Programs Clinical
Patricia Scheifler MSW, PIP
Homer Hayes, MS

407

Clinical Consistency Across the Continuum
Integrating Services Clinical
David Dyer LCSW
Bangor, ME

408

Integrated Delivery Systems: Therapeutic Processes Across the Continuum
Integrating Services
Laurel Kiser PhD,MBA
Lawrence Kennedy, MD

409

Preparing for JCAHO: Ins & Outs for Managers
Steve Shearer

410

Medicare PHP Update
Medicare PHP Program
Karen Fitzhugh PhD
Christopher White, JD

411

See box to the right

Drum Circle

Where else can you have so much fun *and* earn CEUs? Back by popular demand, our Drum Circle offers you a unique experience in rhythm and community. Led by Christine Stevens, this workshop will give you practical information on the therapeutic use of rhythm-based activities ... and loosen you up for the Dance Party that follows. No experience necessary - and we provide the drums.

Program Success Stories

4:15 - 5:15

501

Outcomes and Evaluation with Purpose
(a continuation of Session 401)

502

Implementation of a No Smoking Policy in an Inpatient Facility
Nancy Sweeney PhD, RNC
Fort Wayne, IN

503

Achieving Staff Diversity and Cultural Competence
Staffing & Leadership
Sandra Huppenbauer MSN
Detroit, MI

504

Service with a Smile!
Chemical Dependency Treatment
Cathleen Rooks LPCC, LSW,
CCDCIII, CC-JS
Akron, OH

505

Crossing the Boundary: Chemical Dependency and Psychiatric Integration in a PHP and IOP Setting
Chemical Dependency Treatment Integrating Services
Colleen Caron RN, MS
Elmhurst, IL

506

Empowering Clients, Families and the Agency
Thomas Standish ACSW, LISW, MSW
Grove City, OH

507

Partnerships Unlimited
Public Sector Programs
Charles Curie
Kurt Engel
Carmen Klingensmith
Margaret Sweeney

411

Crisis Trauma Response: The Littleton Experience
Clinical Children & Adolescents
Presented by the Staff of Jefferson Center for Mental Health
Denver, CO

Welcome to Denver

508

Dialectical Behavioral
Therapy in the Intensive
Outpatient Setting

Clinical

Diana Lick MSW
Savannah, GA

509

Incorporating Partial Day
Treatment Into Children's
Services: Outcomes of the
A.C.E.S. Program

Child & Adolescent Services

Ann Foster RN/MS
Kristin Robinson, PhD

510

Adolescent After-School
Intensive Outpatient
Program

Child & Adolescent Services

Joseph Germano MSW,CSW
Saratoga Springs, NY

511

School Based Mental Health
Program

Child & Adolescent Services

Jolene Henriksen BS
Marshall, MN

Dance Party

An AABH tradition, the Dance Party is a blast! No pressure and lots of fun. Our deejay runs the generational gamut in the music he chooses, and our dance leader will teach you the steps and keep you hopping (or twirling, jiving, gliding or sliding) all night long. No smoke, no bar scene — just the joy of movement, music, and fine people.

Known as “Mile High City” and “Queen City of the Plains,” Denver is a city of diversity and drama. It’s setting against the Rocky Mountains offers stunning sunsets and boasts 300 days of sunshine a year. Those who don’t know Denver are in for a treat with turn-of-the-century architecture, historic city blocks, and endless outdoors activities. And, Denver brews more beer than any other American city, yet somehow has the thinnest residents of any U.S. city, as noted in a federal study.

What to do:

Denver Art Museum

Has an excellent collection of Native American art as well as superlative holdings in pre-Columbian and Spanish colonial art. (100 W. 14th Ave., \$4.50)

Denver Children's Museum

This museum offers interactive exhibits including a working TV station, a child-size grocery store, and an outdoor ski hill. (2121 Crescent Dr., \$5.00)

Denver Museum of Natural History

A huge T-Rex greets you at the front door. The Prehistoric Journey exhibit is one of the biggest, most complete dinosaur collections in the world. Other traditional collections and hands-on exhibits, plus a planetarium and an IMAX movie theater. (2001 Colorado Blvd., \$6.00)

Denver Zoo

An animal-friendly zoo that sprawls over 80 acres and boasts 3,500 animals and more than 600 species. Of those, 144 species are endangered and three are extinct in the wild. (York St and E. 17th Ave, \$8.00 adults, \$4.00 children)

Larimer Square

Denver’s most charming shopping area. The square showcases some of the city’s oldest retail buildings and finest specialty shops. **LoDo**, north of Larimer Street, is a quirky area filled with art galleries, nightclubs, brew pubs, and restaurants.

16th Street Mall

Shade trees, outdoors cafes, historic buildings and shops. The **Brown Palace** is a must see, hailed as the grande dame of Denver hotels (321 17th St.)

Getting around:

Free shuttle-bus service operates about every 10 minutes until 11 PM, running the length of 16th Street, which bisects downtown.

Public bus service, RTD, is comprehensive with routes throughout the metropolitan area. Buy tokens at grocery stores or pay with exact change on the bus. Within city limits, buses cost \$1.00 during peak hours, .50¢ at other times.

Cultural Connection Trolley operates daily linking 18 prime attractions from the Denver Performing Arts Complex downtown to the Denver Natural History Museum. \$1.00 tickets can be purchased at convenient outlets or with most hotel concierges.

Light Rail links southwest and northeast Denver to downtown, fare is \$1.00.

Weather

Mild summers with average temperature between **57-86 F**. Bring a sweater for the cooler evening hours.

August 7

8:30-10:00	All-Conference Keynote Session *
10:15-11:45	Workshop Sessions* (600 series - see page 17)
12:00-12:45	Closing session & raffle
2:00 – 3:30	Post-Conference Clinical Workshops* (700 series - see page 17)

Keynote

The Medicine of Body, Mind and Soul: Behavioral Healthcare's Role

Joan Borysenko, PhD

With the same speed of other changes in our society, mind/body medicine is transforming healthcare. Clinics for complementary and wholistic medicine are opening in medical centers large and small throughout the country. This emerging field of psychoneuroimmunology also opens new dimensions for behavioral healthcare even as it validates fundamental truths long appreciated and used.

Joan Borysenko, PhD has been a force behind this

FPO -
Speaker
Photo

evolution in healthcare. She holds a powerfully clear vision of how to bring science, medicine, psychology and spirituality together in the service of healing. Her abilities as a scientist, clinician, and teacher have placed her on the leading edge of the mind/body revolution. Trained as both a medical scientist and a psychologist, Dr. Borysenko is the co-founder and former Director of the Mind/Body Clinic at the New England Deaconess Hospital, Harvard Medical

School on which her best selling book, *Minding the Body, Mending the Mind* is based.

Dr. Borysenko's work has appeared in numerous scientific journals and has been featured in many popular magazines and newspapers. Her speech will outline opportunities for behavioral healthcare in this new paradigm. Come get ideas for how you can contend with the dispiriting aspects of today's healthcare system, reclaim your power as a caregiver and healer, and align your efforts with the healthcare of tomorrow.

***CEU Credit available: Maximum Saturday CEU contact hours: 4.5 hours**

Management & Clinical Issues 10:15 - 11:45

601

Using Imagery and Relaxation to Improve Health
Clinical
Fran Skeels RN, MSN, MSHP, CS
Beaumont, TX

602

Case Management for the Post-Hip: Engaging Not-So-Engaging Consumers and Providers
Julie Glesinger
Charles Thiessen, MS

603

Getting Results in Groups Using Mastery Learning and Multimodal Therapy
Child & Adolescent Services Group Skills
Kenneth Miller PhD
Stacy Palicki, MEd, LPCC

604

The Challenge of Accountability: Reaping the Benefits of Outcomes Management
Outcomes Measurement
Larry Hays PhD
Ivan Williams, BGS

605

Embracing Chaos
Public Sector Programs Staffing & Leadership
Christina Thompson PhD
William Bockwitz, MAEd, MSED
Bradley Bohner, MSW
Annette Friday

606

The Role of the Clinical Nurse Specialist with Prescriptive Authority Across the Behavioral Health Services
Staffing & Leadership
Lolita Navarro-Iqbal RN, MS, CNS,C
Morristown, NJ

607

Implementing a Model for Comprehensive Psychosocial Rehabilitation Services
Public Sector Programs Integrating Services
Kay Norris BSN
Keith Hardeman, BSW

608

Promoting Self Advocacy by the Aging Behavioral Health Client
Client Empowerment Older Adult
Margaret Williams BSN,MA
Whitney, TX

609

Treatment Planning and Documentation Made Relevant
Documentation & Treatment Planning
Midge Starzynski PhD, RN
Colorado Springs, CO

610

School Based Day Treatment Program: Joint Collaborations Between Public Schools and Mental Health
Child & Adolescent Services Integrating Services
Mona Gauthier MS, LPC, NCC
Rita Porter, PhD

611

Dual Recovery: Integration and Integrity
Integrating Services
Richard Takacs MA, CEAP
Baden, PA

612

Compliance: Documentation, Denials, Risk and Planning
Medicare PHP Program
Derek Jansen PhD, MPH
Paul Shaw, JD
Mary Thornton, BSRN, MBA

Clinical Topic Sessions 2:00 - 3:30

701

Therapeutic Use of Self
Karla Gray MSW,OTR
Yakima, WA

702

Laughter: Life's Attitude Adjustment
Cheryl Fell RNC
Scott, LA

703

The Continuum of Care and the Borderline Patient
Lawrence Kennedy MD
Topeka, KS

704

Agitation: Geriatric Patients
Sharon Rosenfield RN, MS, CS
Los Angeles, CA

705

Family Therapy in the Residential Treatment Setting — Bridge Between Past and Present
Martin Masar MSW/LCSW
Djuradj Stakic, PhD
Marina Stakic, MA

706

Crisis Communication & Intervention
Kevin P. Burton, MA
Irvine, CA

707

Gestalt Group Therapy with Borderline Personality Disorder
Paul Schoenberg PhD
Ravenna, OH

708

The Trait Model of Care for Treating Aggressive Mentally Ill Adolescents in Residential Treatment
Lee Underwood PsyD
Portsmouth, VA



Closing Session

Bring closure to your conference experience — on a variety of levels. On a practical note, this is the time to submit your CEU forms, pick up results of the conference surveys, and — if you're really lucky — take home a coveted gift basket or another raffle prize. In a less tangible way, this session also gives you the opportunity to

pull together all you've learned over the past three days and solidify valuable connections with your colleagues. And be prepared for the unexpected: AABH has a few surprises up its sleeve. Whatever happens, don't miss it — these final moments will point you homeward with a spring in your step and a renewed sense of purpose for your work.

CEU Forms Collection

Starting mid-day on Saturday, you'll be able to complete your CEU application and turn it in for credit. Since every attendee's choice of activities is different, everyone who wants Continuing Education credit will be helping to document which sessions they attended.

The conference binder will start with an application form and documentation sheet to use in keeping track of what you attend. In addition, you'll be able to show which sessions

you went to by signing attendance sheets and completing evaluations in every workshop. These become your personal "paper trail" among our records. We ask everyone to turn in all forms onsite. Don't risk missing out on CEU credit; we may not be able to grant you retroactive credit.

See page 4 of this program book for a list of the six types of CE certificate we issue.



Saturday night

If you're staying in Denver Saturday night, there'll be no shortage of interesting things to see and do. If you're looking for excitement after a sedate conference, Denver offers three amusement parks: Elitch Gardens, with over 100 awesome mega-rides—not for the faint-hearted! (200 Elitch Circle, 303-595-4386, www.sixflags.com); Lakeside, where you can brave one of the country's oldest wooden roller coasters (4601 Sheridan Blvd., 303-477-1621); and Hyland Hills Water World, with more than 30 water rides, including Voyage to the Center of the Earth, a Jurassic-Park-meets-Deliverance-meets-Indiana-Jones rafting adventure (303-650-7547).

Adventurous eaters won't want to miss the opportunity to sample elk, quail or rattlesnake at The Fort (U.S. 285 at Route 8, 303-697-4771), or perhaps you're more in the mood for filet of buffalo

tenderloin at the Denver Buffalo (1109 Lincoln St., 303-832-0880). After dinner, take a stroll through LoDo (Larimer St. to Wynkoop St. and 14th St. to 20th St.), the 20-block historic district with gas lamps, fine Victorian architecture, and carriage rides.

Half-day and evening bus tours will transport you along old stagecoach routes to nearby ghost towns, gold mines and gambling towns, including Central City, with its beautifully-preserved Victorian buildings. Take a stroll through history, enjoy shopping and dining, or try your luck at the gambling tables. (Best Mountain Tours: 303-750-5200, or check their website: www.bestmountaintours.com). Or take a more relaxed tour of downtown Denver, gliding gently down scenic Cherry Creek in a romantic Venetian-style gondola (Creekfront Plaza, Speer Blvd. & Larimer St., 303-893-0750).



How to register for New Attitude 1999:

The AABH/AHA 1999 Annual Training Conference

August 4-7, 1999

Your Last Chance to:

(These important deadlines should be on your calendar if you want to save money.)

Friday, June 25

Get the Earlybird Registration Discount

Friday, July 23

Get the Regular Registration Rate

Monday, July 12

Get a Discounted Hotel Rate

Monday, July 26

Mail in your Registration

Friday, July 30

Fax in your Registration

Friday, July 30

Reach AABH Office by Phone

How to Sign Up for the Conference

For some reason, up to half of our attendees have a habit of registering late. We encourage you to register early — as soon as you decide to attend and get approvals, if possible—to ensure that enough handouts are made for each workshop and workshop room assignments can be made.

Please complete every numbered section on the registration form.

Print clearly, please! Don't waste time onsite correcting our errors!

Use the mailing label from the back cover for convenience

If your label information is wrong, print all the information correctly.

A member ID# - from the label or your member certificate - will help speed the process.

Use a separate form for each registrant (you can photocopy the form as needed).

What Your Registration Fee Covers

Your registration fee covers all Conference program materials, admission to all Conference Keynote Sessions, participation in the Workshops and Posters of your choice, all Exhibit Show events, Continental Breakfasts and Coffee Service each day beginning Thursday, and Friday's All-Conference Evening of Rhythm and Dance. **Note:** *Pre-Conference Institutes and Site Visits and the Bus Trip to Boulder require an additional fee.*

Work Scholarship

Work scholarships allow individuals to attend the conference sessions on a greatly reduced tuition in exchange for their work on site. Responsibilities would primarily be related to assisting the AABH staff with registration, and faculty support activities. To apply, send a letter or fax of interest to the AABH office, Attn: Janet McGuire.

How to Register for Pre-Conference Institutes:

AABH offers Pre-Conference Institutes on Wednesday, August 4th, the day before the Conference opens. Your registration fee for a full-day Pre-Conference Institute includes admission to the Institute of your choice and all handout materials. Use the regular conference Registration Form to sign up for Pre-Conference Institutes; just

remember to add the Institute fee to your payment. See page 7 for more information on the Institutes.

Making Site Visits to Successful Programs

This year we have arranged visits to successful programs at behavioral health facilities in the Denver area. This visit will take place on August 4th. See page 6 for a detailed description of the programs covered in this outing. Because there's limited room on the buses and a limit to the number of visitors each program can accommodate, we urge you to sign up early if you want to participate. Registrants should plan to be gone from about 8:15am to about 4:00pm. The Site Visit fee covers transportation to the programs and back to the hotel, handout materials and lunch. The Site Visit occurs at the same

AABH Phone: (703) 836-2274

time as Pre-Conference Institutes, so please check the schedules to make sure you don't register and pay for two events that take place simultaneously.

How to Sign Up for Workshops

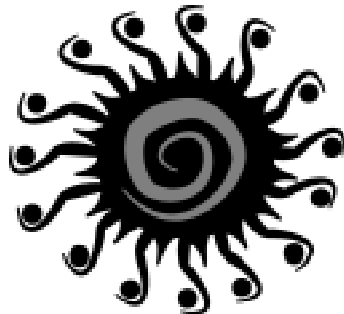
It's critical that you sign up for the workshops you expect to attend. Section 4 on the Registration Form provides spaces for this purpose. Your pre-registration information influences the size of the room assigned to each session, which helps guarantee that a seat and handouts will be free for you when you attend. All workshops are free to Conference registrants. You do not need to register for All-Conference Sessions, Poster Sessions or the Exhibit Show. These are scheduled at the indicated times and open to all.

What Types of Payment we Accept

Payment may be made by check, purchase order, Visa, or MasterCard only.

Refund/Cancellation Policy

We understand that you may need to change plans and cancel a registration. Cancellations must be submitted in writing and postmarked no later than Friday, July 16th, 1999. Any cancellation postmarked or faxed after July 16th will receive a 50% refund of registration fee. Cancellations after July 30th will not receive a refund, due to the expenses we incur in hotel guarantees from that point on. All refunds will be processed after August 16th.



How to Confirm that You Are Registered

You can call at any time to confirm our receipt of your registration. If you register by July 23rd, we will mail you a confirmation letter showing the dates and times of the workshops you've chosen and any pre-conference activity or special event for which you registered. We will also send you an information booklet summarizing hotel and travel details and conference schedule tips. This booklet will also be put into the onsite attendee packet for anyone who registers after the July 23rd deadline.

How to Send in Your Registration

By mail

Mail your registration with check, purchase order or Visa/MasterCard payment to:

AABH – New Attitude 1999
301 N. Fairfax Street,
Suite #109
Alexandria, VA 22314-2633

By fax

You can fax in your registration if you include the appropriate information for Visa, MasterCard, or purchase order payment. If you will be sending your registration payment by mail, remember to include a copy of your registration form so that we know to whom the payment should apply!

Fax Conference Registration to: AABH Conference - 703-836-0083

How to Register at the Conference Hotel

The Hotel Registration Form on page 22 summarizes all the information you need to send to the Denver Marriott City Center to reserve a room at the conference hotel. By mailing or faxing it to the hotel before July 12th you can take advantage of the exceptional \$116 single/\$132 double AABH Conference hotel rate. Late registrants can phone the hotel to check whether the

AABH rate is still available. If the hotel should fill up during the final days before the conference, Avenue Travel Services can assist registrants to find backup accommodation elsewhere at a competitive rate. Denver Marriott hotel fee includes use of all hotel facilities including fitness center, indoor pool, exercise room, whirlpool, sauna, and concierge services.

Fax Hotel Registration to: Denver Marriott City Center - 303-291-7020

How to Get the Best Available Airfare

Best available fares can be found through Avenue Travel Services, the official AABH conference travel agency. Over the years Avenue Travel has saved AABH members thousands of dollars in travel costs. Call Avenue Travel Services in Virginia at 1-888-548-5554, for flight schedule and pricing information. Remember to identify yourself as an AABH Conference participant.

AABH Registration Form

1. Please complete one form per participant (copy if necessary).

Please print

Name: _____

Degree(s): _____

Title: _____

Program: _____

Organization: _____

Address: _____

City/State/Zip: _____

Phone: _____

Fax: _____

Email: _____

First Name or nickname as you want it on your badge: _____

I am a member of ___AABH ___AHA

Member ID# (from label if applicable)

2. Conference Fee

	Early Bird By June 25	Regular by July 23	Late after July 23
AHA or AABH Member	\$345	\$395	\$445
Non-Member	\$445	\$495	\$545
Subtotal	_____		

3. Pre-Conference Options (pages 6-7)

For Wednesday, August 4th, you may choose *either* one full-day institute or a site visit.

• Full-Day Pre-Conference Institute (choose one):

PC10 PC20 PC30 PC40

• Full-Day Site Visit Outing

Wednesday 8/4/99 8:15-4:00

Pre-Conference Fees

Fees for Institutes or Site Visits are as follows:

AABH Member NonMember
 \$140 \$190

4. Workshop Registration

Please indicate your workshop preferences by session number

Thu. 1:30 _____ 3:30 _____

Fri. 10:45 _____ 2:00 _____ 4:15 _____

Sat. 10:15 _____ 2:00 _____

5. Special fee activities

Bus Trip to Boulder (\$20.00 per person fee)

6. Total Registration Fees

Conference \$ _____

Preconference + _____

Bus Trip Fee + _____

Membership Fee (optional) + _____

***Total Registration Fee** \$ _____

*Primary Contact for Membership (if other than registrant):

7. Payment Method

Check (or photocopy for faxes) enclosed

Purchase Order enclosed (FEI# 04-2609724)

Purchase Order # _____

Visa MasterCard

Card # _____

Exp. Date ___/___ Amount Charged: _____

Name as it appears on Card _____

Signature _____

Special Needs: _____



Reminder Checklist

Did you:

- Photocopy or request extra forms to cover all registrants?
- Complete all of Section 1 for each person?
- Enter your membership status and/or member ID#?
- Indicate up to seven conference workshop choices in Section 4?
- Verify all fees in Section 6, including the bus trip to Boulder?
- Include one of the kinds of payment shown in Section 7?
- Send in your registration according to the instructions below?
- Pass on extra copies of this brochure to a colleague?
- Mail or fax your registration and payment on or before June 25th to save \$100 per attendee!

Mail to:

AABH – Conference 1999
 301 North Fairfax Street, Suite 109
 Alexandria, VA 22314-2633

Fax to:

AABH Attention: Conference 1999
 Fax # 703-836-0083

After July 26th please do not mail us registrations. After July 30th do not fax us registrations. To avoid mail delays or other problems after these dates, bring your payment and forms to the conference and register onsite. Early registration will be available the evening before the conference to make things go more smoothly for onsite registrants or attendees with special registration questions.

AABH Hotel Registration Form

The AABH Annual Training Conference and Exhibit Show will be held at the Denver Marriott City Center in Denver Colorado. A special AABH room rate is available to all guests who make their reservations on or before July 12, 1999. Please complete the following information to reserve your room at the Denver Marriott City Center.

Association for Ambulatory Behavioral Healthcare (AABH)

Annual Training Conference and Exhibit Show, August 4 - 7, 1999

Please print all requested information:

Name: _____

Address: _____

City: _____

State _____ Zip _____

Daytime phone: _____

Dates of lodging: _____

I will arrive on _____ (date) at ____ (time).

I will depart on _____ (date) at ____ (time).

Total number of nights required _____

Accommodations

Number of rooms required: _____

Name(s) of person(s) sharing accommodations: _____

Requested room preference:

Non-Smoking King Bed Two Double Beds

Special Needs: _____

Total hotel registration

of rooms _____

x# of nights _____

x \$116 single or \$132 double _____

=total hotel room fee _____

Note: Triple occupancy is available at a special rate of \$142 per night, and quadruple at a rate of \$152 per night.

Hotel room rates are subject to applicable state, county and local taxes, currently 9.75% per room night .

Please note that rooms at the special AABH rate are limited and are not guaranteed to be available after July 12, 1999.

Advance deposit/guarantee

All room reservations must be accompanied by a first night deposit or be guaranteed with a major credit card. The Denver Marriott City Center will not hold any reservations after 6:00pm the date of arrival unless it is guaranteed by one of these methods.

Method of payment:

Check, Cash or Money Order American Express

MasterCard VISA Discover Card

Other Card (card name)

Card # _____ Exp Date _____

I authorize the Denver Marriott City Center to charge my account for one night's deposit and all applicable taxes.

Signature: _____

AABH Rate:

\$116 per night single;

\$132 per night
double occupancy

(\$142 triple occupancy;
\$152 quadruple)

Submitting your reservation

Send your reservation form to the Denver Marriott City Center by mail:

Denver Marriott City Center
1701 California Street
Denver, CO 80202
Hotel Phone #800-444-2206

or, with credit card payment, by fax:

Hotel Fax # 303-291-7020

(Please don't send this room reservation form to AABH.)



Becoming an AABH Member

Fill out this form and fax or mail it with your registration form to sign up as an AABH member and to begin taking advantage of member discounts **for this training event.**

Note: Member fees reflect midsummer pro-rating of our regular calendar-year member dues.

For detailed information on AABH member benefits, please check our website at www.aabh.org OR fax us at 703-836-0083 for full details.



My Name _____

Title _____

Degree(s) _____

Organization _____

Street Address _____

City, State, Zip _____

Phone Number _____

Fax Number _____

E-mail address _____

Please enroll me as a:

- Manager/ Director \$180 (One member tuition discount available)
- Program \$325 (Two member tuition discounts available)
- System \$500 plus \$50 per site (Up to 4 discounts per facility)

Method of Payment

- Enclosed is my check
- Please charge my Visa Mastercard

Card Number/ Expiration Date

Name on Card (please print)

Authorized Signature
